Scrappy – Data Deletion Request

At **Scrappy Innovations Pvt. Ltd.**, we respect your privacy and give you full control over your personal data.
If you wish to delete your account or remove any personal information stored in our systems, you can submit a request using the instructions below.

What Happens When You Request Data Deletion?

When a verified deletion request is submitted:

- Your **Scrappy account will be permanently deleted**.
- All associated personal data—including profile details, contact information, saved addresses, order history, and service records—will be **removed from our active systems**.
- Certain information may be **retained only if legally required** (for example, financial records needed for compliance or fraud prevention).

Once deleted, **your data cannot be recovered**.

How to Request Data Deletion

Email Request

You may also submit a deletion request via email.

Send an email to:
✉ **app.scrappyinnovations@gmail.com**
Subject: **Data Deletion Request – Scrappy Account**

Include:

- Your registered mobile number
- Name (as per your Scrappy profile)
- A short confirmation: *"I request permanent deletion of my Scrappy account and associated personal data."*

Verification Process

For security, we may contact you to verify your request.
Once verified, deletion will be completed within **7–15 working days**.

Data We Cannot Delete

Some data may continue to be stored for:

- Government, tax, or statutory compliance
- Fraud detection or misuse prevention
- Transaction verification and audit logs
  This is required under Indian IT rules and industry norms.
  Such retained data **will not be used for any other purpose**.